

CHENNAI POLICE – CYBER CRIME CELL  
MOBILE PHONE AWARENESS

- Always buy a new cell phone from a reputed shop with bill and a guarantee card.
- While buying a pre-used cell phone ask for the details of previous user with supporting documents.
- The moment you miss the cell phone, immediately contact the cell phone service provider and de-activate the number. For de-activating your SIM, FIR is not needed.
- Lodge a complaint to the Inspector of Police, Crime in the concerned jurisdiction Police Station, where your cell phone was lost / stolen with IMEI number and get acknowledgement. You can also get a duplicate SIM card of the same number using that.
- Don't Keep your mobile Bluetooth always in 'ON' mode, if not necessary.
- Know your IMEI number by typing #06# on your mobile and keep a note of it.
- Do not try to use the cell phone which you have found with the existing SIM card. Please hand over the same to the nearest Police Station and get an acknowledgement.
- Don't use the video camera in the public/objected areas
- Protect your mobile phone with “PASSWORD” to Phone/SIM to avoid misuse.
- Don't give your phone for repair with SIM card/Memory card and ensure security of the information in the mobile phone while giving it for service.